

911 Driving School of Spokane
2018 Policies Regarding Examinations

1. The fee for each Knowledge exam is \$20.00.
2. The fee for the Skills exam is \$45.00 (using client's vehicle).
(Current insurance/registration must be shown to the examiner at time of appointment).
3. The fee for using the school's training vehicle for the exam is \$85.00.
4. Appointments available for Oral Knowledge testing \$60.00. Also, appointments available for client providing a State of Washington Approved Interpreter (At client's expense) our charge \$60.00.
5. Retake of the skills exam is \$35.00 (using client's vehicle)
\$70.00 (using school's training vehicle)

***These fees are separate from the fee charged for your Traffic Safety Education Course
And Department of Licensing's application and licensing fees***

6. Time Limit for Knowledge Exam is 1.5 hours.
7. The Knowledge exam consists of 40 multiple-choice questions about traffic safety laws.
Applicants must answer at least 32 questions correctly to pass the exam.
8. The Skills exam will test the applicants' ability to drive legally and safely. Applicants must
Pass the Skills exam with a score of at least 80%.
9. Your exam scores will be entered into the DOL database within 24 hours. You will have to
visit the DOL office to apply for your license. Passing the knowledge and drive test does
not guarantee that an applicant will be issued a driver license. The Department of Licensing
will determine if an applicant has met all licensing requirements. If you are under the age of
18 you must be at least 16 years old, successfully completed a traffic safety education course,
have had your permit for at least 6 months and have had 50 hours driving experience with at
least 10-night driving hours to apply for your driver's license.
10. The Department of Licensing reserves the right to conduct random re-examinations;
applicants refusing to take a re-examination may have their license revoked.
11. Prepayment required for scheduling all Washington State testing.
12. Refunds will be handled as follows:
 - a. Refund will be given with 24 business hour cancellation for all cancelled prepaid testing.
 - b. Prepaid fees without 24 business hour notification or no show will be forfeited.
 - c. Request to reschedule with less than 24 hour notice may be done for additional fee.
13. Rescheduling will be handled as follows: Nearest Available Appointment.
14. Our Grievance/complaint policy consists of the following: Written letter mailed to the school owner at
6314 N. Ash Street, Suite #2 Spokane Washington 99208
Owner will reply within 10 business days. Owner's decision is final.
15. We reserve the right to refuse service to anyone.
16. If you received a letter from DOL to take an examination or have a physical, mental, visual
or any medical issue, you must test at a DOL office. Failure to disclose this information prior
to testing will result in your test not being honored at DOL to obtain your license and we will
not refund the test fee.
17. Your car must be legal to operate on public streets. This includes, but is not limited to:
Windshield, seat belts, wipers, defroster, tires, mirrors, all brake and reverse lights, turn signals,
and be legally licensed/tabs current.
18. You will need to demonstrate arm signals prior to beginning the skills test.
19. Pursuant to RCW 46.20.720 a driver convicted of an alcohol offense may be required to have an
Ignition Interlock Device (IID) in order to drive. The applicant must take the skills exam in their vehicle
using the IID.
20. Applicants wishing to use their own vehicle for their skills exam are required to provide proof of
insurance and current registration (current tabs), at the time of the appointment.
21. At the time of the test, provide proof of identification such as photo permit, out of state license, or
school year book.