Lynnwood 911 Driving School Covid-19 Addendum to Adult Lesson Policies

1. All lessons must be scheduled in advance.
2. Pick up and drop off service is temporarily suspended except for those customers who registered prior to March 26th.
3. Customers should arrive 10 minutes prior to the scheduled start time to allow for check in with social distancing. Late arrivals will have their lesson time reduced proportionally.
4. Customers should wait outside in the designated area for the instructor to call his/her name.
5. Masks must be worn at all times inside the school and vehicle. Instructors will wear gloves in vehicles.
6. Vehicle interiors will be wiped down with anti-viral wipes or sprays and paper towels prior to all lessons.
7. Driver side and passenger windows must be rolled down enough to allow airflow for the entire lesson.
8. No one is allowed in the vehicle except the customer and the instructor.
9. Physical contact is not allowed unless the instructor has to take action to prevent an accident. No high fives or fist bumps.
10. Please do not come in if you are feeling sick. If you call or email to let us know prior to your scheduled start time, you will not be charged a missed drive fee.

Lynnwood 911 Driving School Adult Lesson Policies

Adult lessons are conducted behind the wheel in 60-minute sessions. Lessons begin and end at our office unless you choose pick up and drop off service for an additional charge of $15 per lesson. Pick up and drop off must be within a 5 mile and 10 minute radius of our school. Additional distance or travel time will be deducted from your lesson.

We offer single lessons, as well as 5 and 10 lesson packages at a discount to the single lesson price.

If you purchase and complete a 10-lesson package we will provide you with one DOL drive test at no charge. Any additional tests will be charged at the regular rate. The DOL knowledge test is a separate charge.

All lessons and lesson packages must be prepaid in full. We take most major credit and debit cards and cash. Lessons cannot be scheduled without prior payment.

If you upgrade from a single lesson to a package, or from a 5-lesson package to a 10-lesson package, we will give you the lower pricing on everything.

Cancellation of a portion of a prepaid lesson package will result in a $25 processing fee, and pricing will revert to the pricing available for the number of lessons actually completed.

You must have a valid WA permit or current license from another state or country on your person for all lessons. We cannot allow you to drive without one. DOL does not allow photo copies.

We offer lessons 7 days per week, at all different times during the day. Availability varies according to instructor schedules, however we will work with you to schedule the most convenient times. We frequently schedule with different instructors, so please let us know if you prefer to work with the same person.

Every individual is different, and people learn at different speeds. Your instructor will do a skills assessment during your first lesson, and he/she will be able to estimate the number of lessons needed at that time.

CANCELLATION POLICY: Any cancellations or schedule changes must be arranged no later than 24 hours before the scheduled lesson. Missed lessons or cancellations less than 24 hours before the lesson will result in a $35 missed drive fee for 60-minute office lessons. An additional $10 will be added for pick up/drop off lessons. Showing up for a lesson without a valid license or permit will result in a missed drive fee. While it is never our desire to charge a fee, once we are within the 24 hour window we are obligated to pay our instructors their regular rate of pay whether the drive is completed or not.

If you arrive late for a lesson, the length of your lesson will be reduced accordingly.

All instructional vehicles are equipped with video cameras for safety and training purposes only. Images from the cameras will never be used for public display of any type, and are not available for viewing. Videos will only be retained for up to 30 days unless the instructor fills out an accident/incident report.