



911 Driving School Lynnwood Covid-19 Addendum to Examination Policies

Knowledge Tests:

1. All tests must be scheduled in advance.
2. Customers should arrive 10 minutes prior to the scheduled start time to allow for check in with social distancing. Late arrivals will have their test time reduced proportionally.
3. Masks must be worn at all times inside the school.
4. Customers must provide their own pens and/or pencils.
5. Customers who fail the test may take a maximum of two additional tests per day; however, subsequent tests are subject to availability on the schedule.
6. Customers who fail to show up for a scheduled test will lose one of their three opportunities to test for a single payment.
7. Friends and family will be asked to wait outside or in their vehicles.
8. All personal items, including but not limited to cell phones, purses, backpacks, heavy jackets, etc. should be left in vehicles or with friends/family whenever possible. When not possible, items must be placed on a table at the front of the classroom until the test is completed and collected by the examiner.
9. Scores will provided to customers shortly after completion of the test; however, we cannot guarantee we will be able to enter scores into the DOL system until the end of the day.
10. Please do not come in if you are feeling sick. If you call or email to let us know prior to your scheduled start time, you will not lose one of your testing opportunities.

Drive Tests:

1. All tests must be scheduled in advance.
2. Customers should arrive 10 minutes prior to the scheduled start time to allow for check in with social distancing and permit review. LATE ARRIVALS WILL BE REQUIRED TO RESCHEDULE AND SUBJECT TO A LATE FEE.
3. Customers should wait outside in the designated area for the instructor to call his/her name.
4. Customers who choose to test in their own vehicles must have their proof of insurance on their person prior to the scheduled start time. Those who do not have their insurance ready or who have an issue that disqualifies their vehicle will automatically be moved to one of our school vehicles at no charge in order to stay on schedule. Driver and passenger windows must be operational in addition to standard vehicle requirements.
5. Customers must consent to having the interior of their vehicles wiped down with anti-viral wipes or sprays and paper towels prior to testing.
6. Driver side and passenger windows must be rolled down enough to allow airflow for the entire test.
7. Masks must be worn at all times inside the school and vehicle.
8. No one is allowed in the vehicle except for the customer and test examiner.
9. Physical contact is not allowed unless the instructor has to take action to prevent an accident. No high fives or fist bumps.
10. Scores and a scoring explanation will be provided to customers immediately upon completion of the test; however, we cannot guarantee we will be able to enter scores into the DOL system until the end of the day.
11. Please do not come in if you are feeling sick. If you call or email to let us know prior to your scheduled start time, you will not be charged a fee to reschedule.



911 Driving School Lynnwood Examination Policies

1. The fee for the Knowledge exam is \$34.95 for three attempts
2. The fee for the Skills exam is \$49.95
3. The fee for using the school's training vehicle for the exam is \$15.00
4. Retake of the Knowledge exam after 3 attempts is \$34.95. Only 3 total attempts will be allowed per day.
5. Retake of the Skills exam is \$49.95
6. The Knowledge exam consists of 40 multiple-choice questions about traffic safety laws. Applicants must answer at least 32 questions correctly to pass the exam.
7. The Skills exam will test the applicant's ability to drive legally and safely. Applicants must pass the Skills exam with a score of at least 80%
8. Your exam scores will be entered into the DOL database within 24 hours. You will have to visit the DOL office to apply for your license. Passing the Knowledge and Skills test does not guarantee that an applicant will be issued a driver's license. The Department of Licensing will determine if an applicant has met all licensing requirements. If you are under the age of 18 you must be at least 16 years old, have successfully completed a traffic safety education course, have had your permit for at least 6 months and have had 50 hours driving experience with at least 10 night driving hours to apply for your license.
9. The Department of Licensing reserves the right to conduct random re-examinations; applicants refusing to take a re-examination may have their license revoked.
10. No refunds will be given unless an appointment is cancelled 24 hours in advance. No refunds will be given once a test has started.
11. There is no minimum time requirement between skills tests; however, subsequent tests are subject to availability. Subsequent tests will be on different routes.
12. Our grievance/complaint policy consists of the following: Email lynnwood@911drivingschool.com and an owner or manager will review the test within 48 hours. Math errors will be corrected either way to pass or fail an applicant. Decisions made by the examiners will not be overturned, however at our sole discretion an additional test may be provided at no charge. This will occur within 48 hours of the prior test.
13. We reserve the right to refuse services to anyone.
14. If you received a letter from DOL to take an examination due to a physical, mental, visual or any other medical issue, you must test at a DOL office. Failure to disclose this information prior to testing will result in your test not being honored at DOL, and we will not refund the test fee.
15. Your car must be legal to operate on public streets. This includes, but is not limited to: windshield, seat belts, wipers, defroster, tires, mirrors, all brake and reverse lights, turn signals, and current tabs.
16. You will need to demonstrate arm signals prior to beginning the skills test.
17. Pursuant to RCW 46.20.720, a driver convicted of an alcohol offense may be required to have an Ignition Interlock Device (IID) in order to drive. The applicant must take the Skills exam in their vehicle using the IID.
18. Applicants wishing to use their own vehicle for the Skills exam are required to show proof of insurance and current registration (tabs) on the day of the test.
19. At the time of the test, the applicant must provide proof of identification such as a photo permit, out of state license, or school year book and possess a current instructional permit or valid foreign license. If you do not have an instructional permit or valid foreign license we will issue you a temporary authorization to take the test.
20. Skills tests cancelled or rescheduled with less than 24 hours' notice will forfeit the \$49.95 base test fee.
21. Most school vehicles are equipped with cameras and may record all tests. The videos are for safety and training purposes only, and are not available for customer review. Images will not be used for any type of public use.

*By signing this document I acknowledge that I have been notified of "school" policies and procedures regarding testing.