

911 Driving School of Spokane
2021 Policies Regarding Examinations

1. The fee for each Group Knowledge exam is \$30.00. Retakes are \$25 each.
2. The fee for the skills drive exam for the public is \$55 (using client's vehicle). 911 students is \$35. (Current insurance/registration must be shown to the examiner at time of appointment).
3. The fee for the public using the school's training vehicle for the exam is \$95.00. 911 students is \$70.
 - a. Retake of the skills exam for all is \$35.00 (using client's vehicle)
 - b. Retake in our car is \$70.00 (using school's training vehicle)

***These fees are separate from the fee charged for your Traffic Safety Education Course
And Department of Licensing's application and licensing fees***

4. Time limit for a Group Knowledge Exam is 1.5 hours.
5. The Knowledge exam consists of 40 multiple-choice questions about traffic safety laws. Applicants must answer at least 32 questions correctly to pass the exam.
6. The Skills exam will test the applicants' ability to drive legally and safely. Applicants must pass the Skills exam with a score of at least 80%.
7. Your exam scores will be entered into the DOL database within 24 hours. You will have to visit the DOL office to apply for your license. Passing the knowledge and drive test does not guarantee that an applicant will be issued a driver license. The Department of Licensing will determine if an applicant has met all licensing requirements. If you are under the age of 18 you must be at least 16 years old, successfully completed a traffic safety education course, have had your permit for at least 6 months and have had 50 hours driving experience with at least 10-night driving hours to apply for your driver's license.
8. The Department of Licensing reserves the right to conduct random re-examinations; applicants refusing to take a re-examination may have their license revoked.
9. Prepayment required for scheduling all Washington State testing.
10. Refunds will be handled as follows:
 - a. Refund will be given with 24 business hour cancellation for all cancelled prepaid testing.
 - b. Prepaid fees without 24 business hour notification or no show will be forfeited.
 - c. Showing up unprepared (no permit or vehicle equipment issue that would prohibit the car being used) or request to reschedule with less than 24-business hour notice may be done for additional \$35 rescheduling fee for use or clients car, or \$70 for use of 911 car.
11. Rescheduling will be handled as follows: Nearest Available Appointment.
12. Our Grievance/complaint policy consists of the following: Written letter mailed to the school owner at 6314 N. Ash Street, Suite #2, Spokane Washington 99208
Owner will reply within 10 business days. Owner's decision is final.
13. We reserve the right to refuse service to anyone. Especially abusive or disruptive behavior toward staff or other clients. This will not be tolerated.
14. If you received a letter from DOL to take an examination or have a physical, mental, visual or any medical issue, you must test at a DOL office. Failure to disclose this information prior to testing will result in your test not being honored at DOL to obtain your license and we will not refund the test fee.
15. Your car must be legal to operate on public streets. This includes, but is not limited to: Windshield, seat belts, wipers, defroster, tires, mirrors, all brake and reverse lights, turn signals, and be legally licensed/tabs current, front and rear plate for Washington state licenses. Showing up at time of drive with any of these issues will result in forfeiture of your test and will require a fee to reschedule (see 10 c).
16. You will need to demonstrate arm signals prior to beginning the skills test.
17. Pursuant to RCW 46.20.720 a driver convicted of an alcohol offense may be required to have an Ignition Interlock Device (IID) in order to drive. The applicant must take the skills exam in their vehicle using the IID. This is State Law and is non-negotiable.
18. Applicants wishing to use their own vehicle for their skills exam are required to provide proof of insurance and current registration (current tabs), at the time of the appointment.
19. At the time of the test, applicant **MUST** provide proof of photo identification such as photo permit, out of state license, or school year book.