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## 911 DRIVING SCHOOL ADULT LESSON POLICIES

Adult lessons are conducted behind the wheel in 50-60 minute sessions. Lessons will be in car, however some time can be spent on knowledge if needed.

All lessons and lesson packages must be paid in full before scheduling.

If you purchase and complete a 10 lesson package, we will provide you with one DOL drive test at no charge. Any additional tests will be charged at the regular rate. The DOL knowledge test is a separate charge.

Cancellation of a portion of a prepaid lesson package pricing will revert to the current pricing of individual singular lessons.

**You must have a physical (no digital copies accepted) valid USA Instruction Permit or current license from another country on your person for all lessons, appearing for a drive without either will become a no show.**

We offer lessons 7 days a week, Morning through evening. Availability varies according to instructor schedules. Feel free to reach out, we will collaborate with you to schedule your desired times and instructors.

**One Lesson per day Limit** – If you use our self-booking system to book more than 1 lesson a day without cancelling or informing us, you will be charged in full for the second lessons and it will be canceled.

Every individual is different, and people learn at different speeds. Your instructor can do a skills assessment during your first lesson, and he/she will be able to estimate the number of lessons needed at that time.

**CANCELLATION POLICY: Any cancellations or schedule changes must be arranged no later than 24 hours before the scheduled lesson with proper Contact. This includes – Contact is valid via Email, Phone Message, Phone Call, Text message. Calling without a message will not be honored. Missed lessons or cancellations less than 24 hours before the lesson will result in a lost lesson. If you would like to request an exception, email us a letter of exemption to [seattle@911drivingschool.com](mailto:seattle@911drivingschool.com) for review.**

If you arrive late for a lesson, your lesson will still end at it's scheduled time. **If you are 20 minutes late without warning you will become a no show.**

**Refunds** A \$25 processing fee will be deducted for any refunds. All purchases will be nonrefundable after 60 days.

We reserve the right to cancel any lesson at any time, however will always communicate any changes as fast and efficiently as possible. We reserve the right to alter our policies at anytime, if a change to policies are made it will be in effect immediately.

All instructional vehicles have video cameras for safety and training purposes only. Images from the cameras will never be used for public display of any type and are not available for viewing. Videos will be held for a limited time, unless deemed necessary.

By signing this document, I acknowledge that I have understand and agree to school policies regarding adult lesson and agree to pay all costs and fees incurred.

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Signature

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Date