

911 Driving School of Everett Adult Lesson Policies

Adult lessons are conducted behind the wheel in 60-minute sessions. Lessons begin and end at our office unless you choose pick-up and drop-off service for an additional charge of \$69.95 per lesson. Pick-up and drop-off must be within a 10 mile and 20-minute radius of our school. Additional travel time will be deducted from your lesson. Pick-up and drop-off service is only available on weekdays before 3pm unless otherwise coordinated. Additional payment may be required due to drive time.

We offer single lessons, as well as 5 and 10 lesson packages at a discount to the single lesson price. If you purchase and complete a 10-lesson package, we will provide you with one DOL drive test at no charge. Any additional tests will be charged at the regular rate. Pick-up and drop-off service is not available for testing. The DOL knowledge test is a separate charge. All lessons and lesson packages must be prepaid in full. We take most major credit and debit cards and cash. Lessons cannot be scheduled without prior payment. If you upgrade from a single lesson to a package, or from a 5-lesson package to a 10-lesson package, we will give you the lower pricing on everything. Cancellation of a portion of a prepaid lesson package will result in a \$25 processing fee, and pricing will revert to the pricing available for the number of lessons actually completed.

You must have a valid WA permit or current license from another state or country on your person for all lessons. We cannot allow you to drive without one. DOL does not allow photocopies or digital images. Showing up for a lesson without a valid license or permit will result in a \$40 missed drive fee, per hour missed. We offer lessons 7 days per week, at all different times during the day. Office staff will work with you to schedule the most convenient times. Online scheduling is not available. We frequently make adjustments to the schedule, so please let us know if you prefer to work with the same instructor so we can note it in your file.

CANCELLATION POLICY: Any cancellations or schedule changes must be arranged no later than 24 hours before the scheduled lesson. Missed lessons or cancellation less than 24 hours before the lesson will result in a \$40 missed drive fee, for each hour missed, including pick up and drop off times or loss of that lesson. Showing up for a lesson without a valid license or permit will result in a missed drive fee. While it is never our desire to charge a fee, once we are within the 24-hour window we are obligated to pay our instructors whether the drive is completed or not. If you arrive late for a lesson, the length of your lesson will be reduced

accordingly. If you arrive more than 20 minutes late, the lesson will be canceled and will result in a missed drive fee or loss of that lesson.

Most instruction vehicles are equipped with video cameras for safety and training purposes only. Images from the cameras will never be used for public display of any type and are not available for viewing. By signing below, I acknowledge that I have read and understand the above policies.

Signature _____ Date _____