

Bothell 911 Driving School Exam Policies

18002 Bothell Everett Highway, Suite A Bothell, WA 98012

License No. 26005002

1. Please check our website for current pricing for the Knowledge exam and Skills exam (Road Test)
 2. Retake of the Knowledge exam can be taken up to 3 attempts per day.
 3. The Knowledge exam consists of 40 multiple-choice questions about traffic safety laws. Applicants must answer at least 32 questions correctly to pass the exam (80%).
 4. To be eligible for the Knowledge Exam, applicants must be at least 15 1/2 years old or be 15 years old and have successfully completed a Drivers Education course. Requirements for the automated testing system (ATS) Knowledge exam include: License eXpress (LX) account: <https://secure.dol.wa.gov/home/>. A device with internet access. Headphones *if you wish to use the read-aloud function*. Examiners must always be able to see your device screen. You must check out with the examiner prior to leaving the testing room. The examiner will not know which questions you missed.
 5. The Skills exam is available by appointment only and expires 1 year after payment.
 6. The Skills exam will test the applicant's ability to drive legally and safely. Applicants must pass the Skills exam with a score of at least 80%
 7. Your exam scores will be entered into the DOL database within 24 hours. You will have to visit the DOL office to apply for your license. Passing the Knowledge and Skills test does not guarantee that an applicant will be issued a driver's license. The Department of Licensing will determine if an applicant has met all licensing requirements. If you are under the age of 18 you must be at least 16 years old, have successfully completed a traffic safety education course, have had your permit for at least 6 months and have had 50 hours driving experience with at least 10 night driving hours to apply for your license.
 8. The Department of Licensing reserves the right to conduct random re-examinations; applicants refusing to take a re-examination may have their license revoked.
 9. No refunds will be given unless an appointment is cancelled 24 hours or more in advance, once a test has started or after 30 days of initial purchase.
 10. There is a \$30 processing fee for all approved refunds.
 11. There is no minimum time requirement between skills tests; however, subsequent tests are subject to availability. Subsequent tests will be on different routes.
 12. Our grievance/complaint policy consists of the following: Email bothell@911drivingschool.com and an owner or manager will review the test within 24 hours and contact you for a resolution
 13. We reserve the right to refuse services to anyone.
 14. Applicants that have received a DOL reexam letter or have a temporary or permanent physical, visual, or mental condition that may impair their ability to drive must test at a Department of Licensing Office. Failure to disclose this information prior to testing will result in your test not being honored at DOL, and we will not refund the test fee.
 15. If you have any temporary ailment impacting your ability to drive, you need to also test at DOL or postpone road testing until able to safely drive.
 16. Your car must be legal to operate on public streets. This includes, but is not limited to: windshield, seat belts, wipers, defroster, tires, mirrors, all brake and reverse lights, turn signals, and current tabs.
 17. You will need to demonstrate arm signals prior to beginning the skills test.
 18. Pursuant to RCW 46.20.720, a driver convicted of an alcohol offense may be required to have an Ignition Interlock Device (IID) in order to drive. The applicant must take the Skills exam in their vehicle using the IID.
 19. Applicants wishing to use their own vehicle for the Skills exam are required to show proof of insurance and current registration (tabs) on the day of the test.
 20. At the time of the knowledge exam, the applicant must provide proof of identification such as a photo permit, out of state license, or school yearbook and possess a current instructional permit or valid foreign license.
 21. At the time of the Skills test, if you do not have an instructional permit or valid foreign license, we will issue you a temporary authorization to take the test.
 22. Skills tests cancelled or rescheduled with less than 24 hours' notice will forfeit the cost of the test and need to pay again to take the skills test.
 23. Most school vehicles are equipped with cameras and may record all tests. The videos are for safety and training purposes only and are not available for customer review. Images will not be used for any type of public use.
- *By signing this document, I acknowledge that I have been notified of "school" policies and procedures regarding testing.

Name

Signature

Date

Address, City, State, Zip Code

Examiner Name: _____

Examiner signature: _____

Examiner license number: _____

Identification used to verify applicant: _____

Applicant WDL number: _____

Exam Date: _____

Exam Start Time: _____ Exam End Time: _____

Examiner Name: _____

Examiner signature: _____

Examiner license number: _____

Identification used to verify applicant: _____

Applicant WDL number: _____

Exam Date: _____

Exam Start Time: _____ Exam End Time: _____

Examiner Name: _____

Examiner signature: _____

Examiner license number: _____

Identification used to verify applicant: _____

Applicant WDL number: _____

Exam Date: _____

Exam Start Time: _____ Exam End Time: _____

(Start/End Times *Only for randomized printed exams*)