



## 911 Driving School Lynnwood Examination Policies

1. The fee for the electronic Knowledge exam is \$30.00 for the first attempt and \$15.00 for each additional attempt. One-on-one oral exams and paper exam booklets are available by appointment for \$49.95 per attempt.
2. The fee for each Skills exam is \$59.95, including any retakes. The fee for using the school's training vehicle for each Skills exam is \$23.00, including any retakes.
3. Unlimited Knowledge exam attempts will be allowed per day, based on availability.
4. Knowledge tests must be completed in no more than 60 minutes or by the stated test end time.
5. The Knowledge exam consists of 40 multiple-choice questions about traffic safety laws. Applicants must answer at least 32 questions correctly to pass the exam.
6. The Skills exam will test the applicant's ability to drive legally and safely. Applicants must pass the Skills exam with a score of at least 80%
7. Your exam scores will be entered into the DOL database within 24 hours. You may apply for your license online in your License Express account. Passing the Knowledge and Skills test does not guarantee that an applicant will be issued a driver's license. The Dept. of Licensing will determine if an applicant has met all licensing requirements. If you are under the age of 18 you must be at least 16 years old, have successfully completed a traffic safety education course, have had your permit for at least 6 months and have had 50 hours driving experience with at least 10 night driving hours to apply for your license.
8. The Department of Licensing reserves the right to conduct random re-examinations; applicants refusing to take a re-examination may have their license revoked.
9. No Skills test refunds will be given unless an appointment is cancelled or rescheduled at least 24 hours in advance. No Skills or Knowledge test refunds will be given after a test has started.
10. There is no minimum time requirement between Skills tests; however, subsequent tests are subject to availability. Subsequent tests will be on different routes.
11. Our grievance/complaint policy consists of the following: Email [lynnwood@911drivingschool.com](mailto:lynnwood@911drivingschool.com) and an owner or manager will review the test within 48 hours. Math errors will be corrected either way to pass or fail an applicant. Decisions made by the examiners will not be overturned, however at our sole discretion an additional test may be provided at no charge.
12. We reserve the right to refuse services to anyone.
13. If you received a letter from DOL to take an examination due to a physical, mental, visual or any other medical issue, or if we observe a physical, mental, visual or other medical issue, you must test at a DOL office. Failure to disclose this information prior to testing will result in your test not being honored at DOL, and we will not refund the test fee.
14. Your car must be legal to operate on public streets. This includes, but is not limited to: windshield, seat belts, wipers, defroster, tires, mirrors, all brake and reverse lights, turn signals, and current tabs.
15. You will need to demonstrate arm signals prior to beginning the skills test.
16. Pursuant to RCW 46.20.720, a driver convicted of an alcohol offense may be required to have an Ignition Interlock Device (IID) in order to drive. The applicant must take the Skills exam in their vehicle using the IID.
17. Applicants wishing to use their own vehicle or a borrowed vehicle for the Skills exam are required to show proof of vehicle insurance and current registration (tabs) on the day of the test.
18. At the time of the test, the applicant must provide photo proof of identification such as a photo permit, out of state license, passport or school yearbook and possess a current instructional permit or valid foreign license. If you do not have an instructional permit or valid foreign license, we will issue you a temporary authorization to test.
19. Corrective lenses noted on a permit are required for the Skills exam. Shoes are required for the Skills exam. Arriving without corrective lenses or shoes will result in rescheduling and forfeiting the test fee.
20. Skills exams cancelled or rescheduled with less than 24 hours' notice will forfeit the test fee.
21. Arriving late for your scheduled Skills test time will result in rescheduling and forfeiting the test fee.
22. School vehicles are equipped with cameras and may record all tests. The videos are for safety and training purposes only, and are not available for customer review. Images will not be used for any type of public use.

\*By signing this document I acknowledge that I have been notified of "school" policies and procedures regarding testing.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_