



EXAMINATION POLICIES

1. The fee for the Knowledge exam is \$35 for two attempts.
2. The fee for the Skills exam is \$59. The fee for using the school's training vehicle for the Skills exam is \$20.00
3. A maximum of 3 total Knowledge exam attempts will be allowed per day, based on availability.
4. Knowledge tests must be completed in no more than 60 minutes or by the stated test end time.
5. Retake of the Skills exam is \$59.
6. The Knowledge exam consists of 40 multiple-choice questions about traffic safety laws. Applicants must answer at least 32 questions correctly to pass the exam.
7. The Skills exam will test the applicant's ability to drive legally and safely. Applicants must pass the Skills exam with a score of at least 80%
8. Your exam scores will be entered into the DOL database within 24 hours. You may apply for your license online in your License Express account. Passing the Knowledge and Skills test does not guarantee that an applicant will be issued a driver's license. The Department of Licensing will determine if an applicant has met all licensing requirements. If you are under the age of 18 you must be at least 16 years old, have successfully completed a traffic safety education course, have had your permit for at least 6 months and have had 50 hours driving experience with at least 10 night driving hours to apply for your license.
9. The Department of Licensing reserves the right to conduct random re-examinations; applicants refusing to take a re-examination may have their license revoked.
10. No Skills test refunds will be given unless an appointment is cancelled 24 hours in advance. No Skills or Knowledge test refunds will be given after a test has started.
11. There is no minimum time requirement between skills tests; however, subsequent tests are subject to availability. Subsequent tests will be on different routes.
12. Our grievance/complaint policy consists of the following: Email lynnwood@911drivingschool.com and an owner or manager will review the test within 48 hours. Math errors will be corrected either way to pass or fail an applicant. Decisions made by the examiners will not be overturned, however at our sole discretion an additional test may be provided at no charge.
13. We reserve the right to refuse services to anyone.
14. Applicants that have received a DOL re-exam letter or have a temporary or permanent physical, visual, or mental condition that may impair their ability to drive must test at a Department of Licensing Office.
15. Your car must be legal to operate on public streets. This includes, but is not limited to: windshield, seat belts, wipers, defroster, tires, mirrors, all brake and reverse lights, turn signals, and current tabs.
16. You will need to demonstrate arm signals prior to beginning the skills test.
17. Pursuant to RCW 46.20.720, a driver convicted of an alcohol offense may be required to have an Ignition Interlock Device (IID) in order to drive. The applicant must take the Skills exam in their vehicle using the IID.
18. Applicants wishing to use their own vehicle for the Skills exam are required to show proof of insurance and current registration (tabs) on the day of the test.
19. At the time of the test, the applicant must provide photo proof of identification such as a photo permit, out of state license, or school yearbook and possess a current instructional permit or valid foreign license. If you do not have an instructional permit or valid foreign license, we will issue you a temporary authorization to test.
20. Corrective lenses noted on a permit are required for the Skills exam. Shoes are required for the Skills exam. Arriving without corrective lenses or shoes will result in rescheduling and forfeiting the \$59 base test fee.
21. Skills exams cancelled or rescheduled with less than 24 hours' notice will forfeit the \$59 base test fee.
22. Arriving late for your scheduled test time may result in rescheduling and forfeiting the \$59 base test fee.
23. School vehicles are equipped with cameras and may record all tests. The videos are for safety and training purposes only, and are not available for customer review. Images will not be used for any type of public use.