

911 Driving School of Kirkland Adult Lesson Policies

1. Vehicles All adult driving lessons are conducted **behind the wheel (BTW)** in one of our school vehicles.

2. Permit/Driver's License Requirement You must have a **valid Washington State instruction permit or a valid driver's license issued by another U.S. state or country** in your possession for every driving lesson. You may not legally operate a motor vehicle in Washington State without the appropriate valid driving credential.

3. Payment Driving lessons must be **prepaid in full** prior to the scheduled lesson and are paid either online or at the Front Desk. The Washington State DOL Knowledge Test and Road Test are separate services and are charged separately. We accept most major credit and debit cards.

4. Scheduling & Lesson Recommendations We offer driving lessons **7 days a week**, with appointments available at various times throughout the day. Availability depends on instructor schedules, but we will make every effort to accommodate your preferred days and times.

Lessons may be scheduled with different instructors to provide greater scheduling flexibility. If you prefer to work with the same instructor for all of your lessons, please let us know and we will do our best to accommodate your request.

Every student learns at a different pace. During your first lesson, your instructor will conduct a **driving skills assessment** and provide an estimate of the number of additional lessons that may be beneficial based on your current skill level and goals.

5. Cancellation & Missed Lesson Policy Cancellations or schedule changes must be made **at least 24 hours before the scheduled lesson**.

Lessons that are missed, cancelled, or rescheduled with less than 24 hours' notice are subject to a **\$75 missed-drive fee**. This fee applies because the reserved appointment time cannot typically be offered to another student on short notice.

If you arrive late for your scheduled lesson, your lesson will still end at the originally scheduled time. **The lesson duration will therefore be reduced by the amount of time you are late.**

6. Vehicle Cameras For safety and training purposes, all instructional vehicles are equipped with video cameras. Camera recordings are used for **safety, training, and incident-review purposes only**. Recordings will not be used for public display or promotional purposes and are not available for student or public viewing.