



911 DRIVING SCHOOL LYNNWOOD ADULT LESSON POLICIES

- Adult lessons are conducted behind the wheel in 60-minute sessions. Lessons begin and end at our office.
- The 60 minutes includes the time it takes to walk to the instruction vehicle, adjust mirrors, seat, etc., discuss prior drives or experience, introduce new concepts, actual drive time, and a review at the end.
- Instructors will structure your lessons to your personal driving needs and abilities. A drive sheet with notes will be filled out for every drive and kept so that when you arrive for your next lesson the instructor can review what has already been done and structure your next lesson accordingly. You are encouraged to let the instructor know if there's anything special you would like to work on.
- Your instructor will provide you with an estimate of how much driving time you will need to successfully pass your driving tests and become a safe driver. You are encouraged to get as much practice as possible at home so you can focus on what you need most from our instructors and minimize the number of lessons necessary.
- We offer single lessons, as well as 3, 5 and 10 lesson packages at a discount to the single lesson price.
- If you purchase and complete a 10-lesson package, we will provide you with one DOL drive test at no charge in a vehicle you provide. Use of a school instruction vehicle for your test is available for a \$20 fee. Any additional tests will be charged at the regular rate. The DOL knowledge test is a separate charge.
- All lessons and lesson packages must be prepaid in full. We take most major credit and debit cards and cash. Lessons cannot be scheduled without prior payment. If you upgrade from a single lesson to a package, or from a 5-lesson package to a 10-lesson package, we will give you the lower pricing on everything.
- Cancellation of a portion of a prepaid lesson package will result in a \$50 processing fee, and pricing will revert to the pricing available for the number of lessons actually completed. All lessons must be completed within 1 year of purchase.
- You must have a valid WA permit, International license or current license from another state or country on your person for all lessons. We cannot allow you to drive without one. DOL does not allow photocopies or pictures on cell phones. Showing up for a lesson without a valid license or permit will result in forfeiture of that lesson.
- We offer lessons 7 days per week, at all different times during the day. Office staff will work with you to schedule the most convenient times. Online scheduling is not available. We frequently adjust the schedule, so please let us know if you prefer to work with the same instructor so we can note it in your file.
- **CANCELLATION POLICY:** Any cancellations or schedule changes must be arranged no later than 24 hours before the scheduled lesson. Missed lessons or cancellations less than 24 hours before the lesson will result in forfeiture of that lesson. Showing up for a lesson without a valid license or permit or without eyewear noted on your license or permit will result in forfeiture of that lesson. While it is never our desire to take away driving time, once we are within the 24-hour window we are obligated to pay our instructors whether the drive is completed or not.
- If you arrive late for a lesson, the length of your lesson will be reduced accordingly. Lessons cannot start more than 20 minutes late.
- Instruction vehicles are equipped with video cameras for safety and training purposes only. Images from the cameras will never be used for public display of any type and are not available for viewing.