

Monroe 911 Driving School Private Lesson Policies

Adult lessons are conducted behind the wheel in 60 minute sessions.

We offer individual driving lessons for non-students at the rate of \$79.00/hr or 5 lessons for \$385.00.

All lessons must be prepaid. We take most major debit and credit cards. We offer pick up and drop off service for an additional charge. Pick up and drop off must be within a 5 mile and 10 minute radius of our school. Additional distance or travel time will be deducted from your lesson.

You MUST have a valid WA permit or current license from another state or country on your person for all lessons or you will not be permitted to drive and will forfeit monies paid.

Every individual learns at different speeds. Your instructor will conduct a skill's assessment during your first lesson, and he/she will be able to estimate the number of lessons needed at that time. You must arrive at least 10 minutes early for your scheduled lesson. If you arrive late for a lesson, the monies paid will be forfeited. To reschedule another drive, you must pay the amount originally paid.

We offer lessons 7 days a week and may be conducted outside of business hours. If the office is closed, please wait outside for your instructor to return. Availability varies according to instructor schedules; however, we will do our best to accommodate drive times according to your schedule. We frequently schedule with different instructors, please let us know if you prefer to work with the same instructor.

CANCELLATION POLICY AND LESSON COMPLETION REQUIREMENTS: Any cancellations or schedule changes must be arranged no later than 24 hours before the scheduled lesson. Plans and schedules change, so we offer a full refund within 2 days of purchase date. Approved refunds will infer a \$30 processing fee. Monroe 911 Driving School reserves the right to make changes to dates and times of lessons due to unforeseen, rare circumstances. Notification of any changes will be communicated as soon as possible via phone or email to cause the least amount of inconvenience to customers.

All driving lessons must be completed within 1 year of the purchase date or all monies will be null, and services forfeited.